

# **Viewing Medicaid Eligibility and Selecting a Managed Care Plan**



**Knowledge Base Article**

# Viewing Medicaid Eligibility and Selecting Managed Care Plans

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# Viewing Medicaid Eligibility and Selecting Managed Care Plans

## Overview

This article provides instruction for viewing a **Medicaid Eligibility** record and selecting a **Managed Care Plan**.

## Medicaid Begin and End Dates

Begin dates on Medicaid spans are always the first day of the month and termination dates are always the last day of the month. The only exceptions to this are for the child's date of birth and date of death.

A Medicaid span cannot be created prior to a child's date of birth date (as documented in Ohio SACWIS) or ended after a child's documented date of death.

The child's date of death must be entered on the person record. The monthly Medicaid Eligibility batch job will "pick up" the date of death and automatically populate that date as the child's Medicaid eligibility span end date.

Medicaid spans cannot be terminated retroactively by Ohio SACWIS with the exception of the child's date of death. Therefore, if a redetermination is performed on a child's FCM reimbursable record, an AA subsidy record termination is recorded, or an Ohio Medicaid termination date is entered in the ICPC/ICAMA screens after the monthly Medicaid Eligibility batch job runs in the early hours of the 15<sup>th</sup> of each month. The termination date of the Medicaid span will be populated as of the last day of the following month.

It is important to note that the Medicaid termination date will not be populated on the Medicaid span in the child's **Medicaid Eligibility History** grid until after the Monthly Medicaid Eligibility batch job has run.

**Example:** FCM Reimbursability is determined by a worker on 10/28/12 and that worker finds the child was non-reimbursable effective 9/15/12. When the monthly Medicaid Eligibility batch job runs in November 2012, the Medicaid span will be populated with an end date of 11/30/12. This occurs because the system date when the worker entered the change was after the date that the monthly Medicaid Eligibility batch job had run for the month (10/15/2012). The worker should not expect to see an end date on the Medicaid span in Ohio SACWIS until after the monthly Medicaid Eligibility job is run on November 15, 2012. The same is true for adoption, ICPC, and ICAMA cases.

## Medicaid Spans

Medicaid spans will be opened on a daily basis in Ohio SACWIS through a nightly batch job process.

Medicaid spans will only be closed once a month when the monthly Medicaid Eligibility batch job runs on the 15<sup>th</sup> of each month with the exception of a sealed and secured record for a finalized adoption.

The data fields in Ohio SACWIS that impact Medicaid eligibility spans are:

- The child's FCM Reimbursability record
- The AA subsidy determination or termination

## **Viewing Medicaid Eligibility and Selecting Managed Care Plans**

- The Ohio Medicaid Effective date or Ohio Medicaid Termination Date in the ICPC/ICAMA case records
- Sealing and securing the child's record upon adoption finalization
- The child's date of birth
- The child's date of death

# Viewing Medicaid Eligibility and Selecting Managed Care Plans

## Locating Medicaid Eligibility

From the Ohio SACWIS Home Page:

1. Navigate to the **Financial** tab.
2. Select **Eligibility**.
3. In the navigation pane, click, **Medicaid Eligibility**.
4. Conduct a **person search** or enter the **person ID** and click **go**.



## Viewing Medicaid Eligibility and Selecting Managed Care Plans

- This will show you the child's eligibility history. From here you can enroll the child into a **Managed Care Plan**.

Home	Intake	Case	Provider	Financial	Administration	
Workload	Action Items	Services	Eligibility	Payment	Benefits	Statistical & Expenditure Reports

CRIS-EQES Inquiry

Eligibility/Reimbursement

Prevention Services

Adoption Subsidy

Noninsurance

PASS

KGAP

KPIP

**Medicaid Eligibility**

CRIS-EQES Inquiry History

Medicaid History Info

Medicaid Care History

Child Selection

Person Search

- of -

Person ID: 0423903

Go

Person ID:

DOB: 11/22/2010

Person Name:

Title IV-E # / Medicaid Recipient ID:

Personal Representative:

☐ Child has private insurance

Current Medicaid Card Mailing Details

Origin of Information:

Provider Primary Address

C/O Name:

Address:

Authorized Representative History

Filter: Active

Person ID	Name	Effective Date	End Date
Add Authorized Representative			

Non IV-E Eligible Indicators

Custody Start Date	Placement Begin Date	Placement State	U.S. Citizen
10/15/2014			Yes

Medicaid Eligibility History

Medicaid Type	Medicaid Recipient ID	Effective Date	Termination Date	Status
ODM 0195a				

Managed Care Plan (MCP) Enrollment History

MCP Name	Enrollment Date	Disenrollment Date	Enrollment Sent to MCEC
Add MCP Enrollment/Disenrollment			

Stop Span History

Stop Span Effective Date	Stop Span End Date	Comments
Add Stop Span		
Restart Span		

Medicaid Application History

Medicaid Type	Medicaid Recipient ID	Application Type	Application Date	Requested Effective Date	Status
Add Application					

MITS MEBI Spans

MITS SSN Search

MITS Medicaid Eligibility Spans

Name	DOB	Medicaid Recipient ID	Medicaid Type	Effective Date	Termination Date

MITS MCP Spans

MCP Name	Enrollment Date	Disenrollment Date

# Viewing Medicaid Eligibility and Selecting Managed Care Plans

## Selecting a Managed Care Plan

1. Click on Add MCP Enrollment/Disenrollment

Managed Care Plan (MCP) Enrollment History	
MCP Name	Enrollment Date
<a href="#">Add MCP Enrollment/Disenrollment</a>	

2. In the MCP Name drop down box, please select the MCP you wish to enroll the child.

Name: \_\_\_\_\_ Person ID: \_\_\_\_\_ DOB: \_\_\_\_\_ Medicaid Recipient ID: \_\_\_\_\_

Managed Care Plans Enrollment Information	
<b>New Mcp Information</b>	
MCP Name: *	MCP ID/Number: _____
Comments	

[Save](#) [Cancel](#)

**Note:** This is the only section that is required on this page. The MCP Enrollment and/or Disenrollment dates will automatically populate.

3. Once you have selected the MCP name, click **save**.

Name: \_\_\_\_\_ Person ID: \_\_\_\_\_ DOB: \_\_\_\_\_ Medicaid Recipient ID: \_\_\_\_\_

Managed Care Plans Enrollment Information	
<b>New Mcp Information</b>	
MCP Name: *	MCP ID/Number: _____
Comments	

[Save](#) [Cancel](#)

## Viewing Medicaid Eligibility and Selecting Managed Care Plans

4. Upon clicking save, the system will take you back to the **Medicaid Eligibility** page and will show the Managed Care Plan as **Pending**. This means the enrollment has not been sent to MCEC yet.

Managed Care Plan (MCP) Enrollment History				
	MCP Name	Enrollment Date	Disenrollment Date	Enrollment Sent to MCEC
<a href="#">edit</a>	United Healthcare Community Plan of Ohio, Inc	07/01/2022		Pending
<a href="#">edit</a>	United Healthcare Community Plan of Ohio, Inc	06/01/2022	06/30/2022	Yes
Add MCP Enrollment / Disenrollment				

**Note:** While the enrollment is in marked as Pending, the MCP can be changed. Once the Enrollment has been sent to MCEC, the enrollment is no longer editable.

5. Once Ohio SACWIS received the enrollment back from Medicaid Information Technology System (MITS), The Enrollment Sent to MCEC will be set to Yes and the **Enrollment Date** will be updated.

## Changing a Managed Care Plan

From the Ohio SACWIS Home Page:

1. Navigate to the **Financial** tab.
2. In the navigation pane, click, **Medicaid Eligibility**.
3. Conduct a **Person Search** or enter the **Person ID** and click **go**.

The screenshot shows the Ohio SACWIS interface. At the top, there are tabs for Home, Intake, Case, Provider, Financial (selected), and Administration. Below these are sub-tabs: Workload, Action Items, Services, Eligibility (selected), Payment, and Benefits. On the left, a navigation pane lists various options, with 'Medicaid Eligibility' highlighted. The main content area is titled 'Child Selection' and includes a 'Person Search' button. Below this, there are fields for 'Person ID', 'DOB', 'Person Name', and 'Title IV-E # / Medicaid Recipient ID'. A 'go' button is located at the bottom right of the search area.



## Viewing Medicaid Eligibility and Selecting Managed Care Plans

### 4. Click on **Add MCP Enrollment/Disenrollment**

Managed Care Plan (MCP) Enrollment History				
	MCP Name	Enrollment Date	Disenrollment Date	Enrollment Sent to MCEC
<a href="#">edit</a>	Molina Healthcare of Ohio Inc.	01/01/2018		Yes
<a href="#">edit</a>	Molina Healthcare of Ohio Inc.	08/01/2017	09/30/2017	Yes
<a href="#">Add MCP Enrollment/Disenrollment</a>				

**Note:** The Add MCP Enrollment/Disenrollment button is only enabled when there is no MCP selected or there are Enrollment Dates next to the previously selected MCP. The button will be disabled after a MCP is selected until the Enrollment Date is received from MITS.

### 5. In order to change the Managed Care Plan, you must first select a **MCP Disenrollment Reason**.

Managed Care Plans Enrollment Information	
<b>Old Map Information</b>	
Old MCP Name:	Molina Healthcare of Ohio Inc.
<b>MCP Disenrollment Reason:</b>	<input type="text" value="DIFFICULT TO REACH PCP/SPECIALIST"/>
Comments	
<b>New Map Information</b>	
MCP Name: *	<input type="text" value=""/>
Comments	
<input type="button" value="Save"/> <input type="button" value="Cancel"/>	

## Viewing Medicaid Eligibility and Selecting Managed Care Plans

- After selecting a **Disenrollment Reason**, now select the new MCP you would like to enroll the child in and click **Save**.

Managed Care Plans Enrollment Information

Old Map Information

Old MCP Name: Molina Healthcare of Ohio Inc.

MCP Disenrollment Reason: DIFFICULT TO REACH PCP/SPECIALIST

Comments

New Map Information

MCP Name: 235 Buckeye Community Health Plan

MCP ID Number:

Comments

Save Cancel

- Upon clicking save, the system will take you back to the **Medicaid Eligibility** page and will show the new and current Managed Care Plans as **Pending**. This means the disenrollment of the current MCP and enrollment of the new MCP has not been sent to MCEC yet. The dates will automatically populate after the system receives confirmation that the change has been received by MITS.

Managed Care Plan (MCP) Enrollment History

	MCP Name	Enrollment Date	Disenrollment Date	Enrollment Sent to MCEC
<a href="#">edit</a>	Buckeye Community Health Plan			Pending
<a href="#">edit</a>	Molina Healthcare of Ohio Inc.	01/01/2018		Pending
<a href="#">edit</a>	Molina Healthcare of Ohio Inc.	09/01/2017	09/30/2017	Yes

[Add MCP Enrollment / Disenrollment](#)

**Note:** Ohio SACWIS will not allow you to disenroll a child from a Managed Care Plan without enrolling them in a new plan. Ohio SACWIS will terminate the MCP when the Medicaid Eligibility is terminated for a child.

If you have additional questions pertaining to this Deployment Communication, please contact the [Customer Care Center](#).